

# How to read your new Utility Statement

## Page one

A. Detailed customer account information including account number, meter size and units.

B. Larger space for utility and city related messages.

C. A detailed list of charges including regular charges and any one time or special charges you may receive.

Pg 1 of 1



200 Third St N  
PO Box 1066  
Fargo, ND 58107-1066  
Office: 701-241-1324  
Fax: 701-476-4169  
www.cityoffargo.com

**Utility Statement**

Customer: JOHN DOE  
Account Number: 12345-6789  
Service Address: 1234 MAIN ST  
Statement Date: 10/08/2013  
Customer Type: RESIDENTIAL  
Meter Size: 5/8"  
Number of Units: 1

**Final Bill/Credit Balance/ Estimated Read**

For questions about this bill call 701-241-1324

**Online Bill Payment Center**  
www.cityoffargo.com/payonline

Water may be turned off 15 days after bill is delinquent. All charges must be paid in full before water is turned on again. A \$25 service fee will be charged for delinquent turn offs.

**STATEMENT ACTIVITY**

PREVIOUS BALANCE	183.69
PAYMENT 09/26/2013	-183.69
ADJUSTMENTS	0.00
<b>CURRENT FORWARD</b>	<b>83.89</b>

**CURRENT CHARGES**

WATER	10.03
SEWER	4.76
SUMP PUMP	1.03
GARBAGE	5.47
RECYCLING	.73
STORM SEWER	1.84
FORESTRY	7.39
STREET LIGHTS	8.47
MOSQUITO CONTROL	.38
ON/OFF FEES	25.00
NSF	35.00
SNOW BIRD	0.00
ADDITIONAL GARBAGE	1.35
MISCELLANEOUS/OTHER	8.23
LATE FEE	5.00
<b>TOTAL CURRENT CHARGES</b>	<b>109.68</b>
<b>BALANCE DUE</b>	<b>\$193.39</b>

\*\*\*\*PAYMENT WILL BE DEDUCTED ON THE DUE DATE\*\*\*\*

**C**

**B**

THIS AREA WILL BE POPULATED BY THE MESSAGE MANAGER

Please Detach and Return Bottom Portion with Your Payment.



200 Third Street North  
PO Box 1066  
Fargo, ND 58107-1066

**Payment Coupon**

Account Number: 11334-02  
Service Address: 1234 MAIN ST  
Statement Date: 10/08/2013

**TOTAL DUE: \$148.49    DUE DATE: 10/28/2013**

Check to receive auto pay application

FG00509A  
200000001 1/1



JOHN DOE  
1234 MAIN ST  
FARGO, ND 58107

Make Check Payable to:  
CITY OF FARGO  
PO BOX 1066  
FARGO, ND 58107-1066  
6600925079000131649

## Page two

A. This section shows when your meter was read, the number of days between meter readings and how much water you have used.

B. The usage by month graph shows monthly usage for the past 12 months.

C. The usage comparison chart details a three month usage period compared to last years. The chart shows last month, the current month and next month's usage.

D. You are encouraged to contact the Auditor's Office with questions about your statement. This section provides contact information and a variety of options for paying your bill such as online, by mail or in person.

**CITY OF FARGO CONSUMPTION HISTORY REPORT**

**USAGE INFORMATION** (1,000s of gallons)

Large Side  
Current Read: 528    Previous Read: 526

Read Date	Days	Usage
10-24-2013	30	0
09-24-2013	30	0
08-24-2013	31	0
07-23-2013	31	0
06-21-2013	30	0
05-21-2013	31	0
04-22-2013	30	0
03-22-2013	31	0
02-26-2013	30	0
01-24-2013	31	0
12-20-2012	30	0
11-19-2012	31	0
10-18-2012	30	0

Small Side  
Current Read: 528    Previous Read: 526

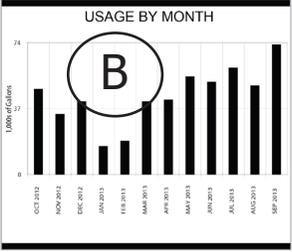
Read Date	Days	Usage
10-24-2013	30	0
09-24-2013	30	0
08-24-2013	31	0
07-23-2013	31	0
06-21-2013	30	0
05-21-2013	31	0
04-22-2013	30	0
03-22-2013	31	0
02-26-2013	30	0
01-24-2013	31	0
12-20-2012	30	0
11-19-2012	31	0
10-18-2012	30	0

Fire Side  
Current Read: 528    Previous Read: 526

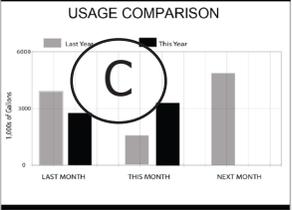
Read Date	Days	Usage
10-24-2013	30	0
09-24-2013	30	0
08-24-2013	31	0
07-23-2013	31	0
06-21-2013	30	0
05-21-2013	31	0
04-22-2013	30	0
03-22-2013	31	0
02-26-2013	30	0
01-24-2013	31	0
12-20-2012	30	0
11-19-2012	31	0
10-18-2012	30	0

Customer: JOHN DOE  
Account Number: 12345-6789  
Service Address: 1234 MAIN ST

**USAGE BY MONTH**



**USAGE COMPARISON**



**CONTACT US**  
Phone Number: 701.241.1324  
Office Hours: Mon-Fri 7:45 a.m. - 4:30 p.m.  
Email Address: waterdept@cityoffargo.com

**DUE DATE**  
Your bill is due and payable by the due date shown on your monthly statement. A 1.5% late payment charge will be applied to the total balance after the due date.

**AUTOPAY**  
Save time and money by enrolling in our free autopay plan. On the due date shown on your monthly statement, the amount due will automatically be deducted from your checking account. Contact us to learn more.

**PHONE PAYMENTS**  
For your convenience, our automated phone payment system is available 24 hours a day, 7 days a week. To check your account balance and make a payment, call 701-241-1324.

**ONLINE PAYMENTS**  
Make payments using your credit card or e-check by visiting our website at www.cityoffargo.com/payonline. Make a one-time payment or use the payment manager to set up recurring payments.

**HOW TO PAY YOUR BILL**

**BY MAIL**  
City of Fargo  
PO Box 1066  
Fargo, ND 58107-1066

**DROP BOX**  
Anytime access located in front of City Hall, outside South side of building.

**IN PERSON**  
Mon-Fri 7:45 a.m. - 4:30 p.m.  
200 Third St N  
Fargo, ND 58102

**BY PHONE WITH CREDIT CARD**  
701-241-1324

**ONLINE WITH CREDIT CARD**  
www.cityoffargo.com/payonline

